

MOBILE BANKING PROCEDURES.

Your Fosa account number is your mobile number.

(A) HOW TO MAKE A WITHDRAWAL FROM YOUR FOSA ACCOUNT.

Step 1

Dial *346# on your phone

Step 2

Reply by entering your M SACCO PIN NUMBER (if you don't have a MSACCO PIN a start pin will be send to your phone as an SMS. Enter the start pin. Then you will be asked to insert your own secret pin number and confirm your new secret Pin Number.

Step 3

Reply option Number 1 to withdrawal from M-PESA

Step 4

Select A/c to withdrawal from. (DON'T TYPE THE FOSA ACCOUNT NUMBER)

Step 5

Reply by selecting option Number 1

Step 6

Enter the amount to withdrawal

Step 7

Wait for the confirmation from M-PESA

(B) HOW TO MAKE A DEPOSIT TO YOUR FOSA ACCOUNT.

Step 1

On your mobile phone select M-PESA payment services.

Step 2

Lipa na M-PESA and select PayBill option Enter business Number 979150

Step 3

Enter your full Fosa Account Number
95040-XXXX-0000

Step 4

Enter the MPESA amount

Step 5

Wait for the confirmation from M-PESA

(C) HOW TO PAY YOUR LOAN

In order for you to pay your loans, money must be in your FOSA ACCOUNT, refer to step No.(B)

- ✓ Then dial *346#
- ✓ Enter option number 5
- ✓ Select loan A/c. (DON'T TYPE THE ACCOUNT NUMBER).
- ✓ Reply by dialing the loan you are paying
- ✓ Enter the amount to pay.

Then Wait for the confirmation from M-PESA

(D) HOW TO DEPOSIT SHARES CONTRIBUTION

Step 1

On your mobile phone select M-PESA payment services.

Step 2

Lipa na M-PESA and select PayBill option Enter business Number 979150

Step 3

Enter your Bosa Account Number

XXXXD

N/B;-Ensure you type D (for deposit), by the end of the account number.

Step 4

Enter the MPESA amount

Then Wait for the confirmation from M-PESA



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